

# Datto SaaS Protection

Protect Remote Workers from Microsoft 365 and Google Workspace Cloud Downtime and Data Loss



The need to quickly enable remote employees to achieve productivity and collaboration is causing a surge in the implementation of Microsoft 365 (formerly Office 365) and Google Workspace (formerly G Suite). In four months' time, Microsoft Teams grew by 894%<sup>[1]</sup>, surpassing Zoom's adoption. Microsoft Teams now has 75 million daily active users, adding 31 million in just over a month with the global shift to remote work. Given the shared responsibility model for data protection and the impact of the outage on Microsoft Teams, it should be considered essential to protect Teams.

The speed and magnitude with which managed service providers (MSPs) have had to transition clients to a work from home scenario means navigating many new challenges. When it comes to protecting cloud data, MSPs need to ensure client business continuity, compliance, and security requirements that are beyond the limited native recovery capabilities of Microsoft 365 and Google Workspace are being met. Datto SaaS Protection can help.

## Microsoft 365 and Google Workspace Data is Not Automatically Protected

As you set clients up with Microsoft 365 or Google Workspace, remember SaaS data is not immune to permanent data loss. Both Microsoft and Google make no guarantees when it comes to restoring inadvertently or maliciously deleted data or cloud data encrypted in a ransomware attack. With many around the globe working from home, cloud data is at risk more than ever.

## Downtime Happens - Even to Microsoft and Google

Datto SaaS Protection provides a simple way to export Microsoft and Google Workspace files to ensure "offline" productivity. Datto SaaS Protection provides complete administrative control with the ability to export data from a specific point-in-time before a data loss event occurred or the option to export the entire accounts or specific items in standard file formats.



Data recovery can take

**18.5 hours**

on average

1 hour of downtime can cost\*



**\$8,000**

Small Business



**\$700,000**

Enterprise

\*Including legal fees, loss of opportunities, productivity loss, cybersecurity problems, and reputation damage

## Reduce Business Risk with Datto SaaS Protection

An independent backup separated from the SaaS app itself is necessary to avoid the most common data loss pitfalls. Datto SaaS Protection provides simple, automated backups - three times a day - to the private Datto Cloud. Datto SaaS Protection provides complete administrative control with the ability to export data from a specific point-in-time before a data loss event occurred or the option to export the entire accounts or specific items in standard file formats.

### Simple, Automated, and Secure

- Automatic backup to the Datto Cloud
- Point-in-time restore and export
- Unlimited storage
- Infinite retention
- Easy on-boarding
- 24/7 support

### Comprehensive Support

#### Microsoft 365

- Exchange
- OneDrive
- SharePoint
- Teams
- Bookings

#### Google Workspace

- Gmail
- Calendar
- Contacts
- Shared Drives

**At Datto, we're 100% committed to managed service providers.** We want to make sure you have the tools and resources needed to keep clients up and running, regardless of where they are working. Datto SaaS Protection ensures that clients working in SaaS applications can keep data loss and downtime minimal, saving them both time and money. Learn more about how [Datto SaaS Protection](#) can help your clients retain and restore data when they need it most.

[1] <https://www.computerweekly.com/news/252485100/Microsoft-Teams-usage-growth-surpasses-Zoom>



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