datto

Datto Continuity & Datto RMM Integration

Efficiency Drives Profitability

At Datto, we understand the importance of efficiency for MSPs like you. That's why we evolve our products to eliminate complexity and speed up workflows so you can work faster—not harder—and support more customers.

The latest Datto RMM release introduces integration with Datto Continuity. It is designed to improve efficiency by managing your entire BCDR deployments directly from Datto RMM—from deployment to ongoing monitoring and management, to recovery and restore. Centralising critical information into a single dashboard streamlines business operations—providing insight and full backup visibility, helping your team work faster and more effectively, and enabling rapid recovery of client data and operations.

Integration Highlights

Complete visibility of backup status

Users can now view all important backup information directly in RMM. Alongside the key device information that RMM delivers (e.g., patch status, monitoring alerts, etc), you now receive key BCDR information including backup status, offsite sync status, and screenshot verification.

Datto Continuity Device Page

Seamless Backup and Restore with RMM

Support technicians can resolve client issues faster by recovering data and initiating a backup or restore directly from the Device page without leaving the RMM platform.

Deploy Datto Backup Windows agents

Deploying Datto backup agents becomes a breeze with the RMM deployment component. All prerequisite checks are automatically executed and the agent can be deployed at a scheduled time for many devices simultaneously.

Improved understanding and insight

MSPs using multiple Datto products including Autotask PSA and Datto Networking have a fully unified experience from a single platform, providing full understanding on all the devices and how they relate to one another to improve troubleshooting.

Automated billing with PSA Sync

Using this integration, Datto Continuity devices will automatically be synced to PSA systems integrated with Datto RMM. This will make it easier to keep a fully-updated Customer Management Database and automate the billing process.

Datto Continuity Card