

datto

Datto Continuity & Datto RMM Integration



Efficiency Drives Profitability

At Datto, we understand the importance of efficiency for MSPs like you. That's why we evolve our products to eliminate complexity and speed up workflows so you can work faster—not harder—and support more customers.

The latest Datto RMM release introduces integration with Datto Continuity. It is designed to improve efficiency by managing your entire BCDR deployments directly from Datto RMM—from deployment to ongoing monitoring and management, to recovery and restore. Centralising critical information into a single dashboard streamlines business operations—providing insight and full backup visibility, helping your team work faster and more effectively, and enabling rapid recovery of client data and operations.

Integration Highlights

Complete visibility of backup status

Users can now view all important backup information directly in RMM. Alongside the key device information that RMM delivers (e.g., patch status, monitoring alerts, etc), you now receive key BCDR information including backup status, offsite sync status, and screenshot verification.

A screenshot of the Datto RMM interface. The top navigation bar includes the 'datto RMM BETA' logo, a search bar, and a 'Dark mode' toggle. The main content area is titled 'CONCON-BCDR-P1' and features a 'Summary' section with details like Site (Constant Constructions), Model (S3P1000), Type (Datto Continuity), and Serial Number (D05099D1427C). Below this is a 'Protected Devices' table with columns for Status, Hostname, Last 10 Backups, Local Backup, Screenshot Verification, Offsite Sync, and Unprotected Volumes. The table lists three devices: CONCON-WKS-7, CONCON-SRV-19, and CONCON-SRV-16, all showing 'Online' status and recent backup times. An 'Open Alerts' section below the table shows 'None found'. At the bottom, there is a 'Monitors' section with 'ENABLE', 'DISABLE', and 'DELETE' buttons, and a table with columns for Type, Description, Latest value, Policy, Latest 10 days of alerts, and Enabled.

Datto Continuity Device Page

Seamless Backup and Restore with RMM

Support technicians can resolve client issues faster by recovering data and initiating a backup or restore directly from the Device page without leaving the RMM platform.

Deploy Datto Backup Windows agents

Deploying Datto backup agents becomes a breeze with the RMM deployment component. All prerequisite checks are automatically executed and the agent can be deployed at a scheduled time for many devices simultaneously.

Improved understanding and insight

MSPs using multiple Datto products including Autotask PSA and Datto Networking have a fully unified experience from a single platform, providing full understanding on all the devices and how they relate to one another to improve troubleshooting.

Automated billing with PSA Sync

Using this integration, Datto Continuity devices will automatically be synced to PSA systems integrated with Datto RMM. This will make it easier to keep a fully-updated Customer Management Database and automate the billing process.

The screenshot displays the Datto RMM interface for a device named CONCON-SRV-16. The interface is dark-themed and includes a search bar at the top right. The left sidebar contains navigation options such as Dashboards, Devices, Sites, Manage, Setup, Help, and Previous Interface. The main content area is divided into several sections:

- Summary:** Provides key information about the device, including Site (Constant Constructions), Description (CONCON-SRV-16), Operating System (Microsoft Windows Server 2016 Standard Evaluation 10.0.14393), User (CONSTRUCTION\administrator), Type (Server), Manufacturer (VMware, Inc.), Model (VMware71), Serial Number (VMware-42 38 7f 9e dc cc 37 cf-8c c8 cd ea a7 9c 22 75), Internal IP, and External IP.
- Datto Continuity:** Features buttons for LOCAL RESTORE, RECOVERY LAUNCHPAD, and RUN BACKUP NOW. It lists device details for CONCON-BCDR-P1, including Local Backup (18 minutes ago), Offsite Sync (2 hours ago), Agent Version (2.5.1.0), Protected Volumes (C:\), and Last 10 Backups.
- Open Alerts:** Shows a notification for CONCON-BCDR-P1 with a 'RESOLVE' button.
- Screenshot Verification:** A window showing a screenshot of a desktop environment with a clock displaying 6:13 on Wednesday, June 10.

Datto Continuity Card



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