



a datto company

## SECURITY OVERVIEW

Datto Backupify is the leading data backup and recovery platform for Software as a Service applications. Backupify ensures business-critical data is always backed up seamlessly, restored quickly and protected securely, all while giving companies more authority to manage and own their data. Easily protect Google Apps and Office 365 data by restoring lost or corrupted objects in seconds through the intuitive admin interface. Backupify ensures that companies can access and control the data they entrust to these systems and prevents data loss from external threats, user error or service failure. Keeping your valuable data secure is a top priority at Datto and at the core of how we build our products.



### Security Management

The confidentiality, integrity, and availability of customer data is of the greatest importance to Backupify. We have built a security-focused culture by establishing an Information Security Policy, a Code of Ethics, and by requiring all employees to sign confidentiality agreements. Employees undergo background checks and receive periodic security awareness training. We also ensure all job roles support a strong segregation of duties. Our proactive risk and security management is important to maintaining a high level of control.

### Authentication and Access Control

Administrative access to Backupify systems is tightly controlled, requiring a VPN connection and multi-factor authentication. We operate using the principle of least privilege, limiting access only to those with a business need. Role-based access control and centralized account management have been implemented to enable stricter monitoring of accounts and access. Processes for account approval and termination are included in the scope of our annual audits. Additionally, users are reviewed for validity at least semi-annually.

### Vulnerability Management

Backupify undergoes regular external penetration testing and monthly internal vulnerability scanning to maintain the security of our app. We're continually scanning and testing the app internally, as well as contracting with external firms.

We use our annual penetration test process as an internal training opportunity. We review the results of our penetration tests along with detailed reviews of any vulnerabilities and remediations we've made with our entire engineering team in order to continually improve in line with industry standards.



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### Built-In Data Encryption

All backed up data protected by Backupify is encrypted at rest.

All authenticated user interaction (login, service configuration, settings changes, accessing archived data) occurs over a 256-bit encrypted channel (TLS).

All data transmissions with third-party APIs (e.g. Google Apps, Office 365, Salesforce) occur over a 256-bit encrypted channel (TLS).

### Regular Security Patches and Upgrades

Our DevOps team monitors software support channels for critical and recommended security patches, installing any required upgrades or security patches in a timely manner as required for all production, staging, QA, and development environments.

We rely heavily on automation for patching, system configuration, and application deployment. All code changes have associated automated unit and integration tests to quickly identify issues before deployment to production.

### SOC 2 Type II

Backupify has completed a SOC 2 Type II audit against the AICPA Service Organization Control Trust Services Principles, Criteria, and Illustrations for Security, Availability and Confidentiality. The audit firm concluded that controls were suitably designed and operating effectively to provide reasonable assurance that control objectives would be achieved.

### HIPAA-Compliant

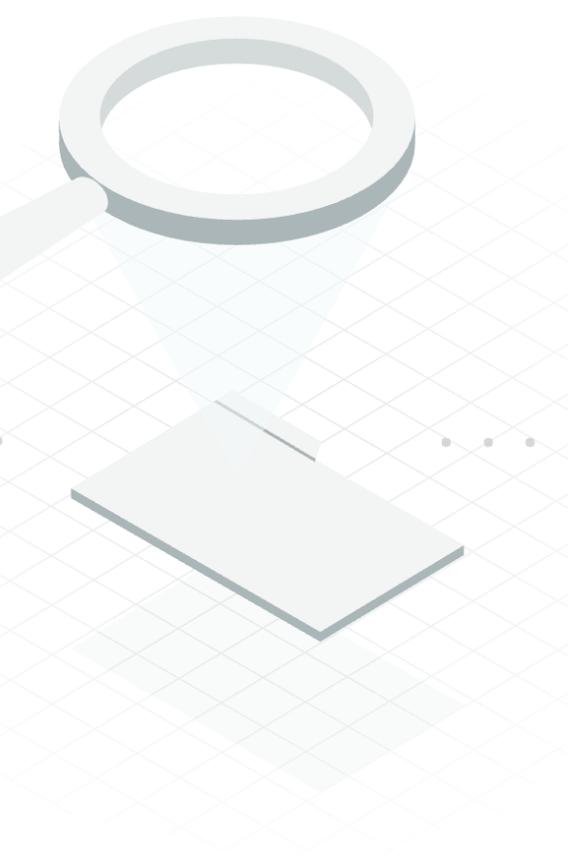
A large and growing number of healthcare providers, payers, and IT professionals are using Backupify to protect, restore, and control their SaaS data. Behind every Backupify backup is the Datto Cloud, a 250 PB+ private cloud storing all Datto backups and providing easy data retrieval for business continuity and disaster recovery. Inside this cloud, Backupify data is stored in leading co-location facilities compliant with HIPAA. We are happy to sign Business Associate Agreements (BAAs).

### About Backupify

Backupify, a Datto company, is the leader in cloud-to-cloud backup, enabling enterprises to extend data protection and accessibility best practices to the cloud. Backupify gives IT professionals the security and control they need against data loss from user errors, external threats, and service failures. Learn more at [www.backupify.com](http://www.backupify.com).

### About Datto

Datto protects business data and provides secure connectivity for tens of thousands of the world's fastest growing companies. Datto's Total Data Protection solutions deliver uninterrupted access to business data on site, in transit and in the cloud. Thousands of IT service providers globally rely on Datto's combination of pioneering technology and dedicated services to ensure businesses are always on, no matter what. Datto is headquartered in Norwalk, Connecticut and has offices in Rochester, Boston, Portland, Toronto, London, Singapore and Sydney. Learn more at [www.datto.com](http://www.datto.com).



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