

Datto File Protection



Datto File Protection is a secure and scalable file and folder backup service that enables MSPs to efficiently protect and recover data across client's PCs and Macs.

Simple, Secure Endpoint Backup and Recovery

- » **Continuous file and folder backup** protects business documents against ever-present threats such as human error, hardware failure, ransomware and lost or stolen devices.
- » **Backup over any internet connection** defends valuable business data wherever users are – in the office or on the move.
- » **180-day versioning** safeguards against accidental deletion and allows recovery of previous file versions - by users, IT administrators or MSP technicians.

Automate Service Delivery

- » **Configurable backup profiles** including default backup paths, bandwidth usage, and alerting frequency, to allow for streamlined rollout and service management by either MSP technicians or client's IT administrators.
- » **Integrations with Autotask PSA and Kaseya BMS** streamline contracts and billing, with options to automatically generate support tickets.
- » **Datto RMM** integration enables quick provisioning of agent apps and monitoring backup alerts without leaving familiar RMM interface.

Fast, Seamless Deployment

- » **Mass deployment** of File Protection app with Datto RMM, Kaseya VSA and other software management solutions helps MSPs protect client data in minutes.
- » **Silent install and mass authentication** removes any impact on user productivity during deployment.
- » **Self-install** via shared download links helps users install the solution at their own pace.

Client and End User Self-Service

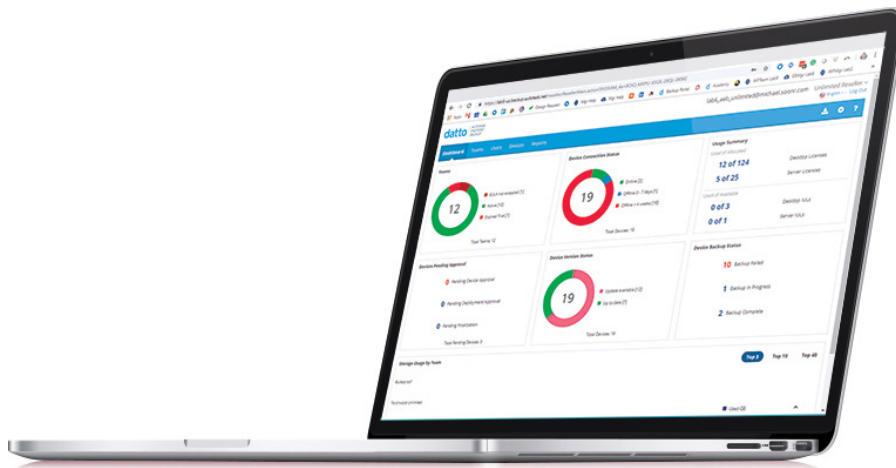
- » **Administrator role** allows clients to assign privileged users to manage solution on the company level.
- » **Easy and quick file recovery** by users in case of accidental deletion or corruption.
- » **Intuitive design and simple restore process** minimize escalations.
- » **Support and helpdesk-assisted** secure recovery is available for MSPs and client admins to restore data as well.

Enterprise-Grade Security, Compliance and Reporting

- » **Best-in-class service availability** keeps business data recoverable 24/7.
- » **HIPAA, GDPR and SOC 2 Type-II compliance** allows MSPs to meet stringent requirements of most customers.
- » **256-bit AES encryption** in transit and at rest protects sensitive information from loss and leaks.
- » **Geo-redundant datacenters** ensure safety even from major disasters, while preserving data sovereignty.
- » **Powerful reporting** helps techs filter, save, and schedule and automatically email reports about backup status, users access, and data retrieval via download or restore.

Datto File Protection Features

Supported Platforms	Mac, Windows PC, Windows Server
Ransomware and Malware Detection	Advanced algorithms analyze file changes on end-user workstations and servers connected to Datto File Protection for signs of ransomware infections. In addition, the files are regularly scanned for malware. Once an anomaly is detected, the affected machine is immediately quarantined to prevent spread and contamination of the repository. Administrators are immediately notified and can easily isolate the files or revert the affected files to their state prior to the incident, thereby minimizing the impact of an attack.
Continuous Backup	Immediate backup up as soon as the new file version is saved on the device, with unlimited number of versions stored for 180 days.
Multi-tenant Manager Portal for MSPs	Centralized, policy-driven, configuration and management of all Datto File Protection clients.
Administrator Portal for Client's IT	Management of client's own account by IT administrators.
Authentication Methods	System tray icon, SSO or admin-generated access link.
Backup Retention	180 days with unlimited number of file versions.
Database Support	Static database files.
Backup Exclusions	Policy-driven file type, file and folder.
Network Shared Drives Support	Supported with Datto File Protection Server license.
Geo-Redundant Data Centers	SOC 2 Type II-certified US, Canada, EU, and Australia datacenters with replication within region to preserve data sovereignty.
Reporting	System access and data retrieval by users, admins, and the MSP, as well as executive overview report. Dashboard view, XLSX export and scheduled email report delivery are supported.
Autotask PSA and Kaseya BMS integration	Automated contracts and billing management, as well as automated ticket creation.
Datto RMM integration	Silent deployment and mass authentication to desktop devices, plus alert monitoring.
RMM monitoring with parsable XML	Application monitoring out-the-box with Datto and other RMMs.



Corporate Headquarters

Kaseya Miami
701 Brickell Avenue
Suite 400
Miami, FL 33131
partners@datto.com
www.datto.com

Global Offices

USA: 888.294.6312
Canada: 877.811.0577
EMEA: +44 (0) 118 402 9606
Australia: +61 (02) 9696 8190
Singapore: +65-31586291

Copyright © 2023 Datto, Inc.
All rights reserved.

Effective September 2023.

All information accurate to the best of Datto's knowledge at the time prepared; Datto reserves the right to correct errors/discrepancies.