

The Right Solution for Any Managed Service Partner

Autotask PSA is a powerful and intuitive cloud-based platform providing a singular view of their entire business—enabling Managed Service Partners to centralize business operations and make data-driven decisions to reduce operational costs and improve service and profitability. Whether you have 10 Technicians or a team of hundreds, Autotask PSA can scale to your needs.

Module / Features	Essentials	Premium	Ultimate
Service Desk, Timesheets & Dispatchers Workshop	●	●	●
Project Management	●	●	●
CRM & Opportunity Management	●	●	●
Contracts & Billing	●	●	●
SLA Management	●	●	●
MS Exchange & Outlook Connector	●	●	●
Standard Reports	●	●	●
RMM Integration	●	●	●
Web Service API & SDK Access	●	●	●
Closed Loop Email Service	Optional	●	●
LiveMobile Client	Optional	●	●
Quick Books Integration	Optional	●	●
Client Access Portal	Optional	●	●
Multi-Currency Add-on	Optional	Optional	●
Inventory & Procurement Extension		●	●
Outsource Management		●	●
Live Reports: Ad-hoc custom reporting engine		●	●
Change Management		●	●
Performance Dashboards Standard		●	●
Performance Dashboards Advanced		Optional	●
Opportunity Assessment		Optional	●
Data Warehouse		Optional	●
Taskfire License(s)	Optional	Optional	Optional
Wallboard License(s)		Includes 3 users	Includes 5 users

datto

Corporate Headquarters

Datto, Inc.
101 Merritt 7
Norwalk, CT 06851
United States
partners@datto.com
www.datto.com
888.294.6312

Global Offices

USA: 888.294.6312
Canada: 877.811.0577
EMEA: +44 (0) 118 402 9606
Australia: +61 (02) 9696 8190
Singapore: +65-31586291

©2020 Datto, Inc. All rights reserved.

Updated: 11 August 2020