

Datto RMM Implementation

Get the most out of Datto RMM with implementation options that suit your needs



With experience in implementing Datto RMM for thousands of managed service providers around the world, Datto offers a variety of implementation options to suit your business needs. Each partner has a unique approach to getting started with Datto RMM – from online content accessible from the comfort of your office to hands-on workshops with a dedicated, on-site consultant to help guide you more closely. Whatever is your preference, our teams will work with you to define the best path for your success.

We offer four standard implementation options, plus custom package for large-scale endpoint management.

Core Implementation	Power Implementation	Power+ Implementation	Advanced Implementation
<p><i>Designed for MSPs who are at the beginning of their journey, it includes:</i></p> <ul style="list-style-type: none"> • Access to the Datto Dash Video Vault, a vast array of Datto RMM content arranged into common categories and provided as convenient short videos. Available in Datto Academy, the videos cover a variety of Datto RMM topics, ranging from terminology and basic functions to the most advanced technical capabilities of the platform. • One consulting session with an implementation manager to address any questions and needs beyond what is covered in the video series. 	<p><i>Designed for smaller MSPs, it includes:</i></p> <ul style="list-style-type: none"> • A dedicated Implementation Manager to work with your business from the beginning through Go-Live, including configuration of Datto RMM for your specific needs*. • Two personalized consulting sessions with the Implementation Manager, focusing on implementing key Datto RMM modules and setting up your workflows. 	<p><i>Ideal for medium-sized MSPs with advanced configuration needs, the Power+ Implementation includes:</i></p> <ul style="list-style-type: none"> • A dedicated Implementation Manager to assess your business needs, assist in configuring workflows (including synchronization with Autotask PSA), and suggest industry-best practices to address your optimization and automation needs. • Three consulting sessions personalized for your specific business requirements to ensure your implementation goals are met. During these sessions, your Implementation Manager will work with you one-on-one to guide you through configuration*. 	<p><i>Recommended consultative engagement for larger MSPs with complex requirements, the Advanced Implementation includes:</i></p> <ul style="list-style-type: none"> • In-depth remote consultation sessions with the Implementation Manager to assess your business needs, current workflows, and configurations to determine industry best practices that address your optimization and automation needs. Sessions can be focused and customized for your specific business needs. • Five consulting sessions designed for most advanced requirements of your business. On-site implementation option is also available.

*Modules included in each implementation option can be found on Page 2 of this document

Datto RMM Implementation Comparison

	Core	Power	Power+	Advanced	Custom
Recommended Size	Up to 200 endpoints	200 - 500 Endpoints	500 - 1250 Endpoints	1250 - 7500 Endpoints	7500+ Endpoints
Site Import	•	•	•	•	•
Best Practice Template: Includes setup of standard monitors & identification of reporting suite	•	•	•	•	•
User Security and Access Control	•	•	•	•	•
Audits and Filters	•	•	•	•	•
Monitoring Workstations and Servers	•	•	•	•	•
Components and Jobs	•	•	•	•	•
Patch Management	•	•	•	•	•
User Import		•	•	•	•
Onboarding Accelerator: Automated toolset to migrate site-specific data from your current RMM** to Datto RMM & deploy agents		•	•	•	•
Reporting		•	•	•	•
Monitoring Network Devices			•	•	•
Support Workflow with Autotask PSA			•	•	•
Best Practices Workshop for Custom Components				•	•
Best Practices Workshop for Creating Monitors				•	•
Consulting Sessions	1	2	3	5	Contact Sales
On-Site Implementation	N/A	N/A	N/A	Available	Available
Additional Consulting Hours	Optional	Optional	Optional	Optional	
Custom Script Building (Statement of Work Required)	Optional	Optional	Optional	Optional	

** Please contact your Datto representative to check if your current RMM is supported for accelerated onboarding.



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