

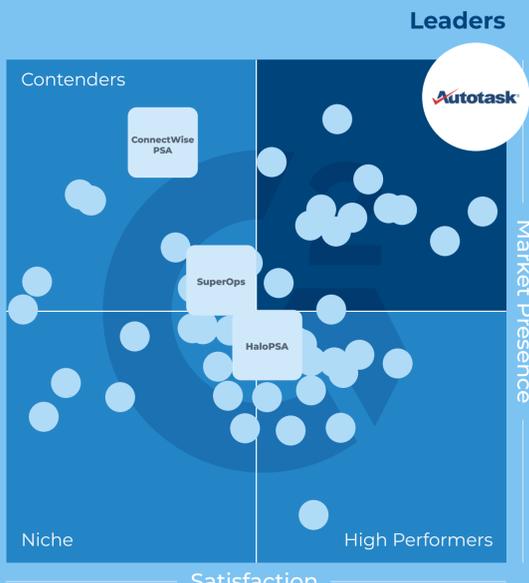


# Industry leading PSA software

Powered by customer reviews. Highlighted by G2.

## Grid® Report for Professional Services Automation Winter 2026

Grid® Report for Professional Services Automation | Winter 2026 is based off of scores calculated using the G2 Grid® algorithms from reviews collected by November 04, 2025.



Overall, my experience with Autotask has been extremely positive, so much so that I would recommend it with a perfect 10 out of 10 rating.



G2 Reviewer



Autotask is the bread winner of all of the helpdesk systems, it's the forerunner and the best of all the product lines I have ever had to use in my career.



G2 Reviewer

## Satisfaction Score

# 97%



While Autotask can seem complex, it is very easy to learn and worth the time to invest.



G2 Reviewer



The biggest advantage of Kaseya is its deep integrations. Every feature is designed to be fully connected, so the platform covers essentially everything you would want from a PSA in one place.



G2 Reviewer



I use Autotask daily and it processes over 300 tickets a day, the integration to other products and the new user interface has made Autotask so much more intuitive.



G2 Reviewer



Autotask has played a vital role in our business operations. We rely on it for everything from time tracking to invoicing.



G2 Reviewer

## Market Presence

# 97%



Autotask is our complete source of truth for our managed services business. From CRM, to Sales, to Service.



G2 Reviewer



Autotask is versatile and customizable to the needs of the business and easy to setup and use. Support has always been helpful as well.



G2 Reviewer

Autotask, a Kaseya solution, is the intelligent, unified PSA platform that powers high-performing MSP operations. It connects tickets, time, projects, contracts and billing in one seamless workflow — eliminating manual effort, reducing technician friction and ensuring every billable hour is captured automatically. With built-in automation and real-time visibility, Autotask streamlines service delivery, improves profitability and turns operational data into actionable dashboards that drive accountability and demonstrate value. Trusted by growing MSPs worldwide, Autotask helps teams deliver faster, more consistent service while maintaining clarity and control across every part of the business.

[REQUEST DEMO](#)

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Data was sourced from the Winter 2026 Grid® Report for Professional Services Automation

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