

Datto BCDR & Datto RMM Integration



Efficiency Drives Profitability

At Datto, we understand the importance of efficiency for MSPs like you. That's why we design our solutions to eliminate complexity and manual effort to accelerate workflows so you can work faster – not harder – to support more customers efficiently.

Streamline technician workflows by integrated Datto RMM with Datto BCDR. This integration enables technicians to manage your entire BCDR fleet directly from Datto RMM – from deployment and agent installation, to ongoing monitoring, management and recovery. Centralize critical information into a single dashboard for smooth business operations. Datto RMM helps your team respond quicker and more effectively to disasters by providing insight and full backup visibility to facilitate rapid recovery of client data and operations.

Integration Highlights

Complete visibility of backup status

Technicians can view all critical backup information directly in Datto RMM. Alongside the key device information that RMM delivers (e.g., patch status, monitoring alerts, etc.), you also receive key BCDR information including the status of recent backups, offsite synchronization status, device storage utilization and screenshot verification.

The screenshot displays the Datto RMM interface for a device named 'CAIT-Bur-1TB'. The interface is divided into several sections:

- Summary:** Provides key information about the device, including Site (BURLINGTON PUBLIC LIBRARY), Description (CloudAboveIT Burlington), Model (SV1), Type (Datto Continuity), Client Company Name (Burlington), Serial Number (00155D019155), and Warranty Expiration (about 2 months).
- Protected Devices:** A table showing backup status for three devices:

Status	Hostname	Last 10 Backups	Local Backup	Screenshot Verification	Offsite Sync	Unprotected Volumes
Unmanaged	DESKTOP-EN2H00	████████████████	2025-02-13 16:04:02	2025-02-13 12:06:03	2025-02-13 16:05:03	0
Unmanaged	U16APP01	████████████████	2025-02-13 16:00:04	2025-02-13 12:00:04	2025-02-13 15:00:04	0
Unmanaged	U19DC04	████████████████	2025-02-13 16:00:04	2025-02-13 12:00:04	2025-02-13 15:00:04	0
- Policies:** A table showing active policies:

Name	Scope	Targets	Type	Enabled for Device
Anti Virus Status	Global	All Devices	Monitoring	This policy is disabled
Request Support	Global	All Devices	Agent	Enabled

Datto Continuity Card

Seamless backup and restore with Datto RMM

Technicians can resolve client issues faster by recovering data and initiating a backup or restore directly from the Device page without leaving the RMM platform. Cloud-based recovery tools, such as Instant Cloud Virtualization or 1-Click Disaster Recovery, are instantly accessible by opening the device's Recovery Launchpad directly from Datto RMM.

Deploy Datto Backup Windows agents

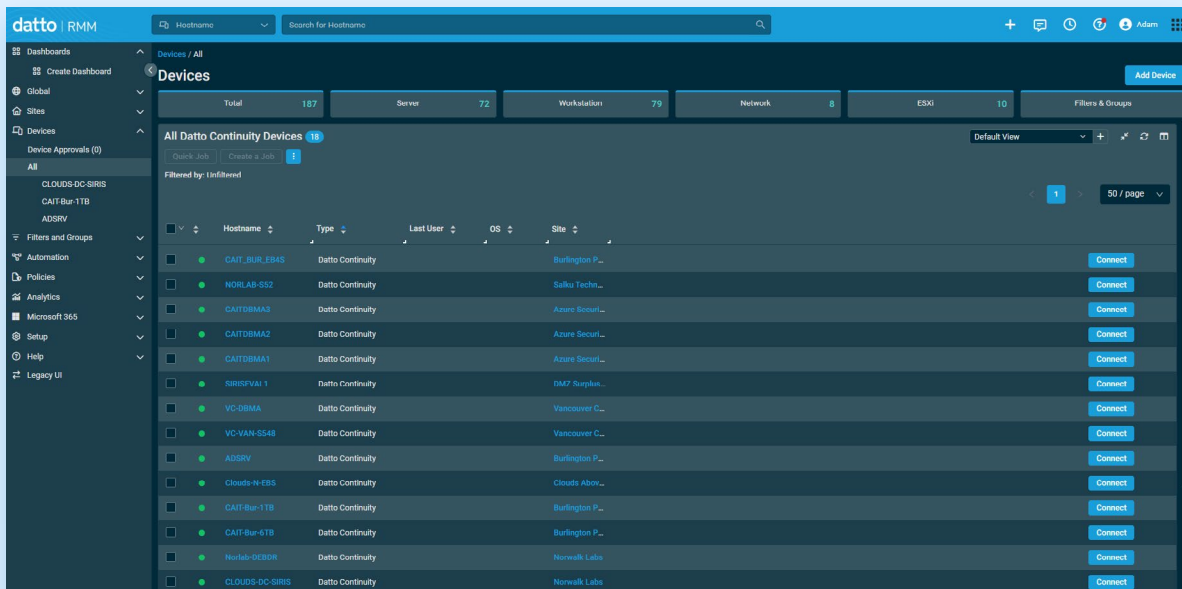
Deploying Datto backup agents is a breeze with the RMM deployment component. All prerequisite checks are executed automatically and the agent may be deployed at a scheduled time for many devices simultaneously.

Improved understanding and insight

MSPs leveraging other Datto solutions including Autotask PSA and Datto Networking experience a fully unified platform that provides complete insight into all the devices managed and how they relate to one another to improve troubleshooting efforts.

Automated billing with PSA Sync

Leverage this integration to automatically sync Datto BCDR devices to PSA systems integrated with Datto RMM and automate billing and reporting processes and ensure a fully up-to-date Customer Management Database.



Datto Continuity Device Page



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