A litmus test for your RMM

At a glance, most RMMs look the same. They all promise remote access, device monitoring, patch management and other core capabilities that come with any decent platform. On the surface, it seems like any of them could get the job done.

But if you've ever switched tools or supported a team stuck with a clunky solution, you know better. The problems don't show up in the product sheet — they show up in your day-to-day work.

The real test comes after the implementation

That's when the cracks appear. Limited visibility, half-baked integrations, inconsistent patching and friction between systems are all too common. Instead of finding freedom from repetitive and low-value tasks, you find yourself caught in a complex web of "workarounds" that you're forced to build yourself.

What a real RMM should feel like

A best-in-class RMM isn't just about having features — it's about how well those features actually work, how naturally they fit into your workflow and how easily they connect with the tools you already use. In other words, a solution that clears your plate instead of cluttering it. Most of all, it's about the comfort of knowing you can trust it.

Why Datto RMM and Kaseya 365 Endpoint stand out

Datto RMM, backed by years of real-world trust, was built to go deeper where other RMMs barely scratch the surface. Its automation, patching and cybersecurity features are designed to support you without constant oversight.

When combined with Kaseya 365 Endpoint, it becomes part of a complete platform, giving you unified access to endpoint management, backup, security and automation under one subscription. These are features that other tools cannot simply copy.

Here is a list of features that you get with Datto RMM and Kaseya 365 Endpoint. Put your RMM through the litmus test by checking how many points you can tick.

> *"Datto EDR is like a boa constrictor. Nothing gets past it unless you allow it."*
>
> *- Corey Mason, Network Services Manager, United Systems and Software*

> *"The unified security approach, combining next-gen antivirus, EDR and MDR, gives us peace of mind knowing our endpoints are well-protected. The ransomware detection and quarantine feature is particularly impressive."*
>
> *- Verified G2 Reviewer*

Does your RMM have this?

Native Microsoft 365 integration built into the platform with no reliance on third-party plug-ins

Seamless PSA and service desk integration with Autotask for ticketing, billing and asset sync

Real-time contract syncing and automated labor tracking with PSA linkage

Ransomware protection embedded directly through Datto RMM and Datto EDR

Zero-day threat detection included as part of the platform — no separate license needed

Automated patch management that handles third-party and OS updates with rollback built in

Full visibility across endpoints, networks and user activity from one unified dashboard

Policy-based automation that's easy to configure without scripting or advanced training

Access to real, responsive and knowledgeable support — not a chatbot or generic ticket queue

Rapid feature enhancements driven by user feedback with consistent platform updates

Built-in backup and endpoint security included in Kaseya 365 Endpoint

Hands-on white glove onboarding delivered by dedicated experts

One platform that manages, protects and supports every device without tool sprawl

"I have used probably five or six RMM platforms in my career, and they all have their advantages and disadvantages. Datto RMM is great if you are looking for an integrated solution with other Kaseya products. The ability to hop over to other systems in a flash saves time, and 'time is money,' but the thing I like best about Datto RMM, and Kaseya, for that matter, is their support."

– Verified G2 Reviewer

One better tool can change everything

Switching to the right RMM doesn't just improve your stack, it makes your day easier, your outcomes stronger and your work-life balance better.

Looking to learn more? Download our guide.

DOWNLOAD NOW